

10

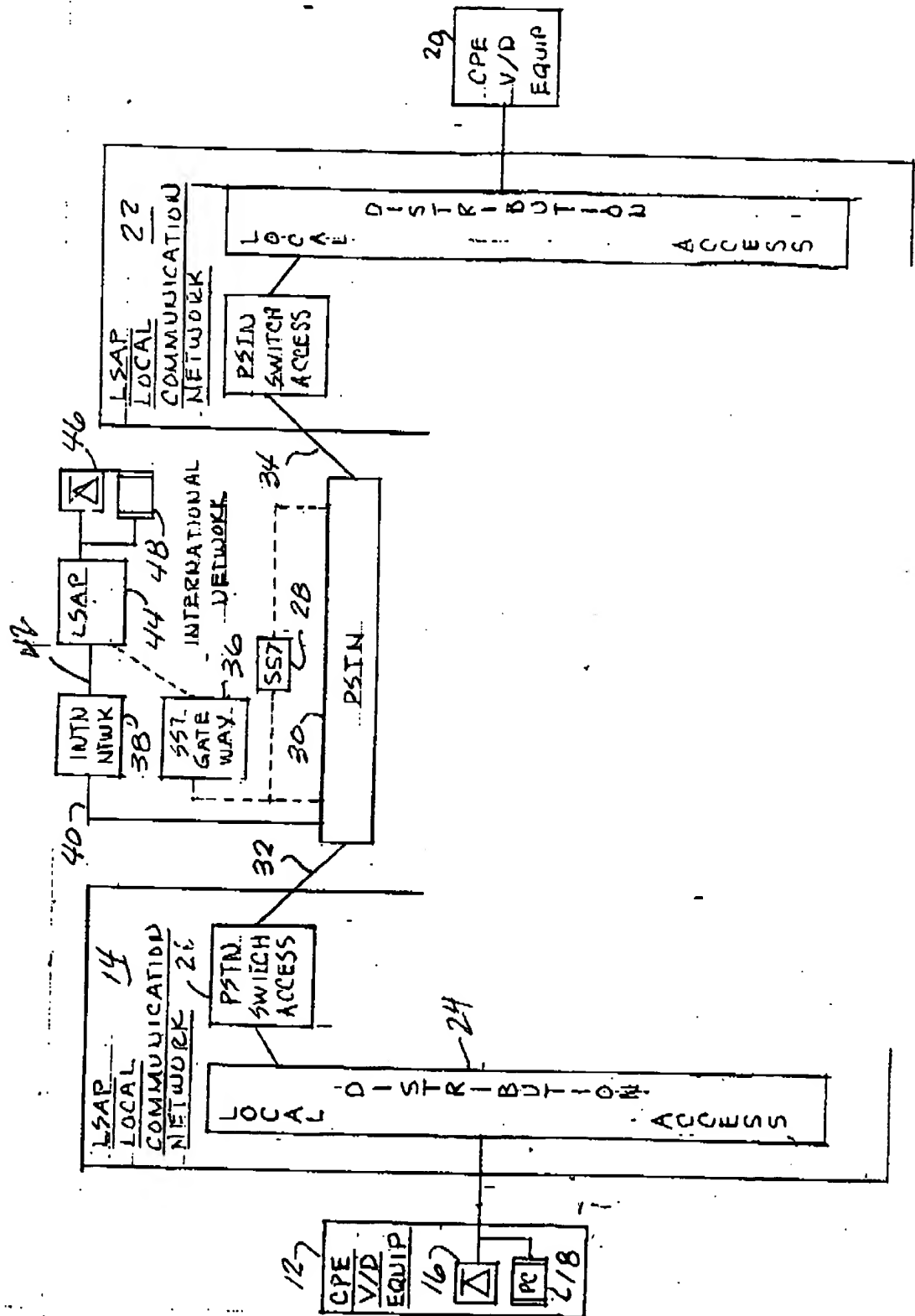


FIG. 1
PRIOR ART (PSTN)

50

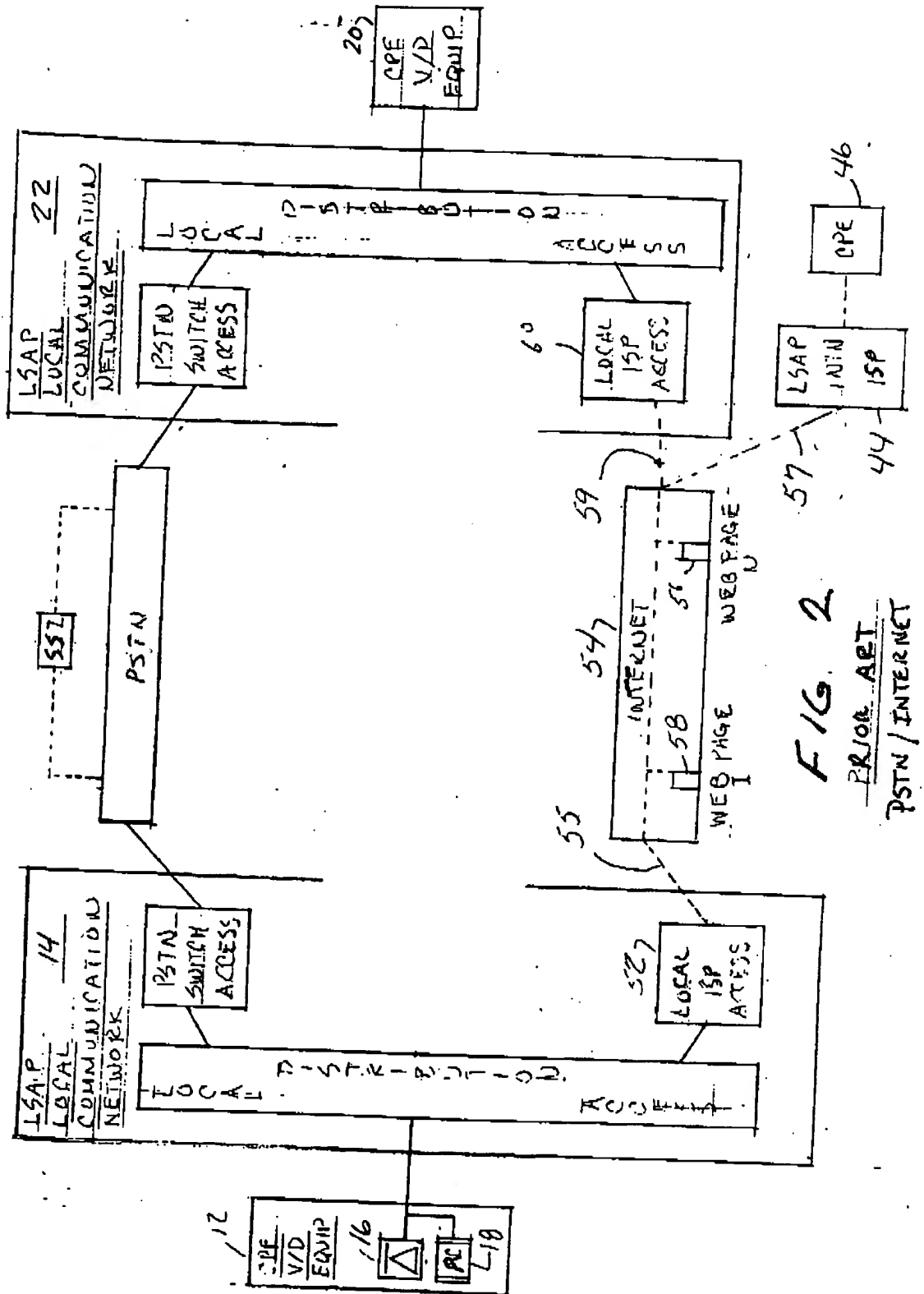


FIG. 2
PRIOR ART
PSTN/INTERNET

62

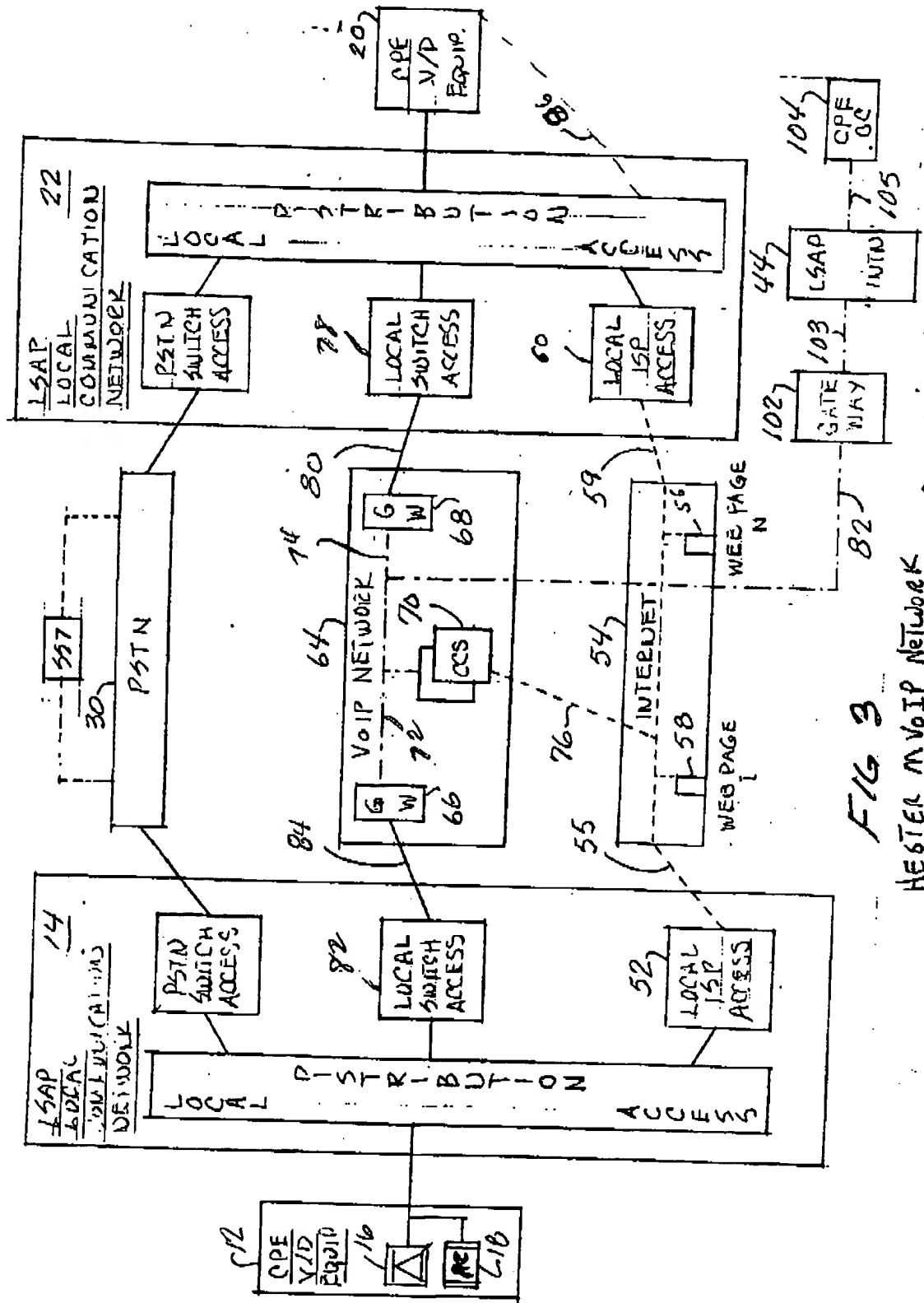


FIG 3

HESTER MVOIP NETWORK
CALL CENTER / COMM. WEB PAGE Navigation